

# **Event Planning and 25Live Training**



# **Office Overview**



#### What We Do

#### Scheduling

- Triaging/processing/approving 20,000+ requests per year (not including courses or athletics)
- Working with other departments to plan maintenance, take spaces offline for renovations, etc.
- Coordinating
  - Connecting with service providers
  - Renting furniture
  - Set-up diagrams
  - Billing for rentals and custodial details
- On-site check ins
- Post-Event Surveys and Follow-up

#### **Meet the Team**

- Bill Battelle Director
  - Commencement, conferences, other large/complex events
- Amy L'Heureux Event Planner
  - Student events
- Suzette Santiago Event Planner
  - Non-academic department events
- Dawn Marttila Event Planner
  - Academic department events

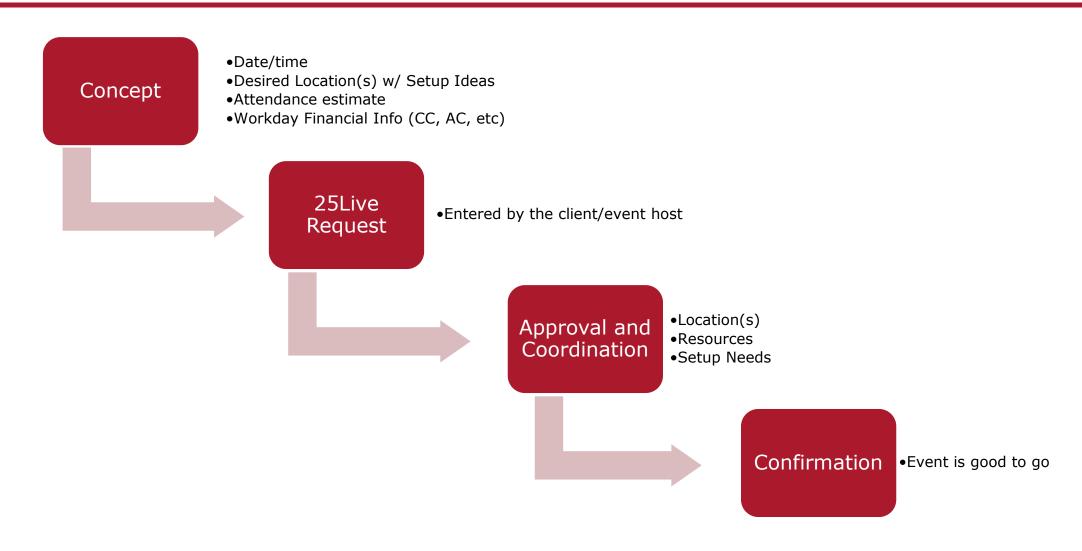
- Hannah Poirier –
  Operations Manager
  - Manages 25Live, training, and troubleshooting
  - Not an event planner ©
- Student Workers
  - Simple event confirmations and on-site event check ins



# Requesting and Planning an Event



#### **Event Process**

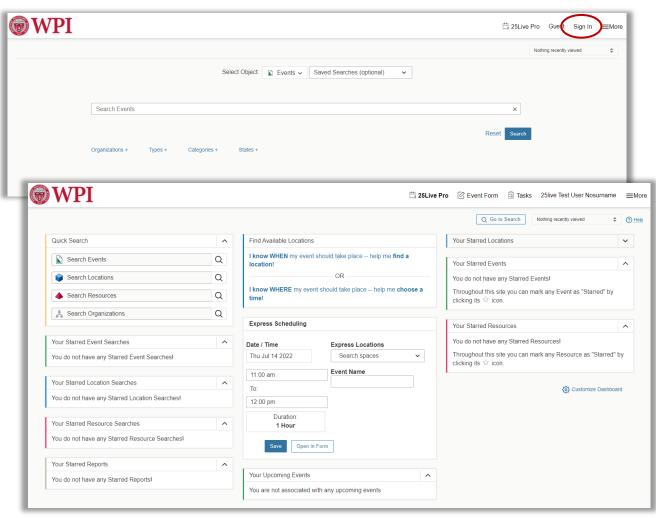


### Requesting an Event in 25Live

- 25live.collegenet.com/wpi
  - Bookmark it!
  - Big red button on 25Live webpage
- Log in
  - Staff/faculty need to email <u>events@wpi.edu</u> to be moved into the employee requester group

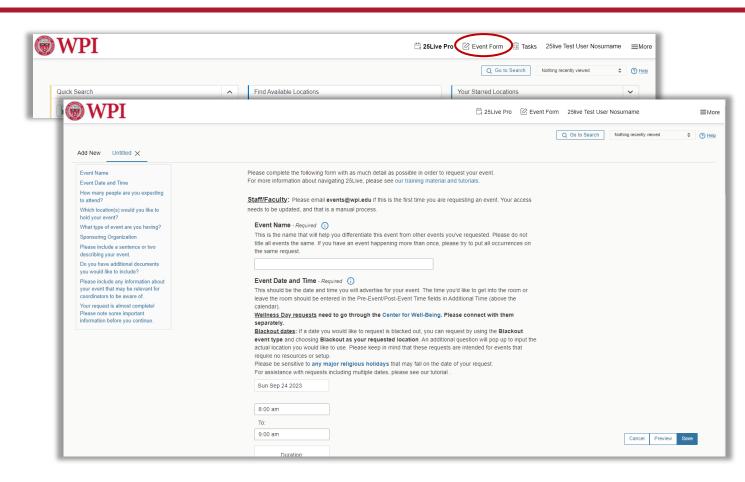


Not logging in will prevent you from seeing certain locations in your searches or accessing the event form. Make sure you're logged in!



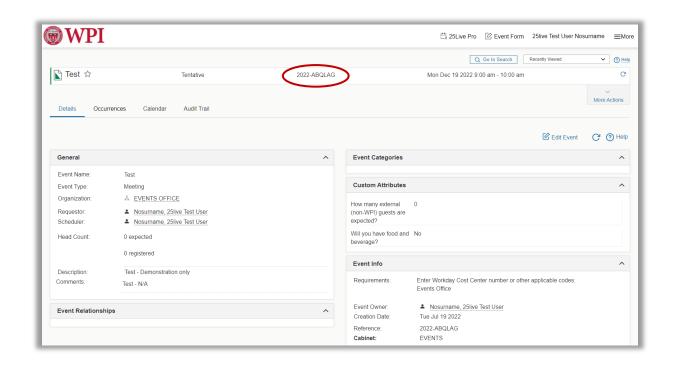
# Requesting an Event in 25Live, cont.

- Event Form (top right)
- Fill out all required fields
  - Event Name
  - Date/Time
  - Headcount
  - Location
  - Event Type
  - Sponsoring Dept/Org
  - Description
  - Additional Questions
  - Affirmation



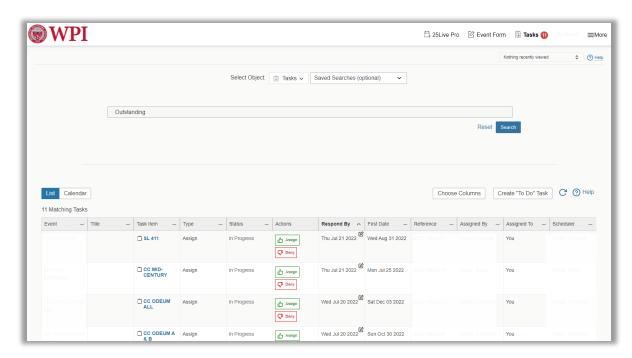
## Requesting an Event in 25Live, cont.

- Event Details page
  - Proof of submission
  - Event Reference number
  - Current state
- Automatic email w/ reference number as well
- Begins approval process



## **Approval and Coordination**

- Be on the lookout for emails from your event coordinator!
- Approval queues
- Factors affecting approval speed:
  - Complexity of event
  - Time of year
  - Location
    - Not all spaces route to Events Office for approval
- Resources go to service providers for approval
- Weekly service provider meetings



(Scheduler view)

#### **Other Items of Note**

- Certain decorations are not permitted at on campus events
  - *i.e.* open flame candles, glitter, confetti
- The maximum capacity of a room is usually based on no furniture
  - The more extensive of a set up you need, the less people can fit
- Set up information should be finalized two weeks in advance of the event
  - If you request changes to an event with less than ten (10) business days' notice, changes are not guaranteed
  - Staff and resource support is scheduled out in advance and major changes are difficult once schedules have been made



Full policies and guidelines on our website <a href="https://www.wpi.edu/offices/events-office/policies">https://www.wpi.edu/offices/events-office/policies</a>

## **Unique Dates**

- Blackout Dates
  - Holidays where the school is closed
    - No staff, no classes
  - Major University events
    - Resources/staff stretched thin additional resource/labor requests cannot be accommodated
  - New blackout intake request process in the 25Live Event Form
    - Event Type: Blackout
    - Location: Blackout
    - Additional question for requested location will populate

- Wellness Days
  - Built into the academic calendar
  - No classes, no assignment due dates, no non-critical lab work, and no meetings held on these days
  - Should be requested through the Center for Well-Being, not through 25Live
    - Link in event form
  - CWB approves activity, Events
    Office coordinates space

# **Scheduling Timeframes**

Timeframe	25Live Opens
A+B Terms (up to Winter Break)	Spring (Apr/May)*
C+D Terms (through May)	Fall (Oct)
Summer (up to NSO prep)	March

<sup>\*</sup> Event spaces only until August 1

# **25Live Access Levels**



#### **Default Access**

- All new accounts are given default access
  - Limited event types, locations, and organizations
  - Extra restrictions
- Access updates are manual
- No updates without an account (Log in!)
- Staff/faculty: Contact <u>events@wpi.edu</u>

#### **Default Access**

- All students have access to book spaces for academic purposes and personal meetings
  - Event Types
    - Study Session/Review
    - Projects
    - Meeting
    - Blackout
  - Sponsoring Org
    - Non-Sponsored Academic
    - Projects
    - Non-Sponsored Individual
- Requests to reserve space for a student organization without the right access will be denied
- Requests need to be made at least 3 days in advance

# **Student Org Access**

- Limited to a small number of group members
  - Core exec. Officers (Pres., VP, secretary, treasurer)
    - Reviewed each term
  - RAs and CAs
  - Select additional designees
    - Up to seven (7) per group, identified by the group president
- Required to watch training videos and pass a quiz every year
  - Link to quiz only provided in email to qualifying members
  - Passing = 100%, can be retaken as many times as necessary
  - Access reset every summer
- Can only request for groups under which they qualify
  - Requests for other groups will be denied
- Personal/academic requests should not be requested under the group org
- Requests need to be made at least 3 days in advance

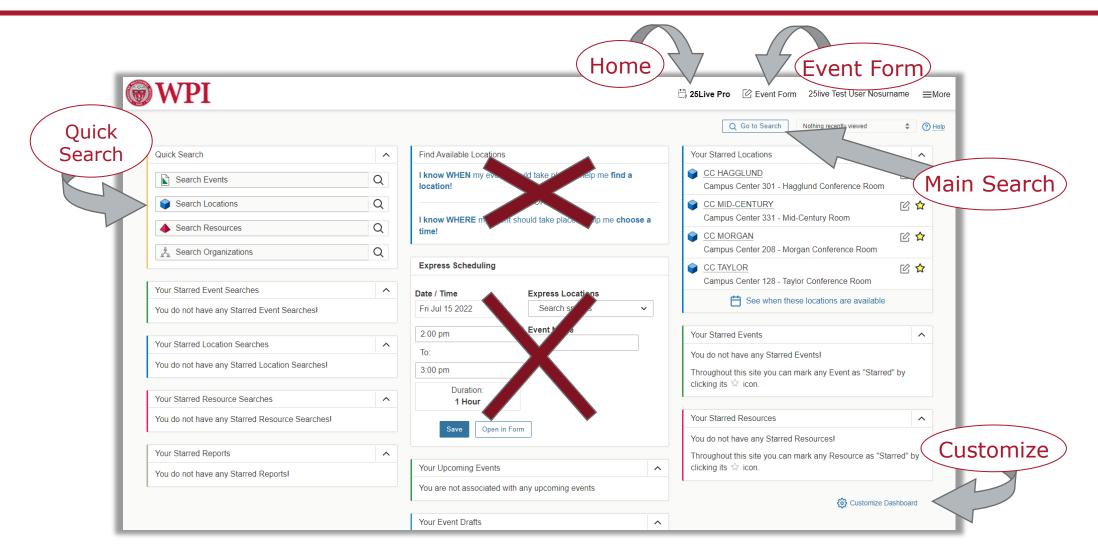
# Staff/Faculty Access Levels

- Requester Access
  - Most employees will have this level
  - All requests will route to an approval queue
- Assign/Unassign Access
  - Allows for the ability to book certain locations without the need for approval
  - Limited mostly to departments who don't have their own meeting spaces
  - Other locations still need to be requested and approved
    - Should only confirm events for those specific locations, requests need to stay Tentative
- Location Approvers
  - Some departments have conference rooms or other spaces that they manage approvals for instead of the Events Office, Academic Scheduling, or Athletics
  - Other locations still need to be requested and approved
    - Should only confirm events for those specific locations, requests need to stay Tentative

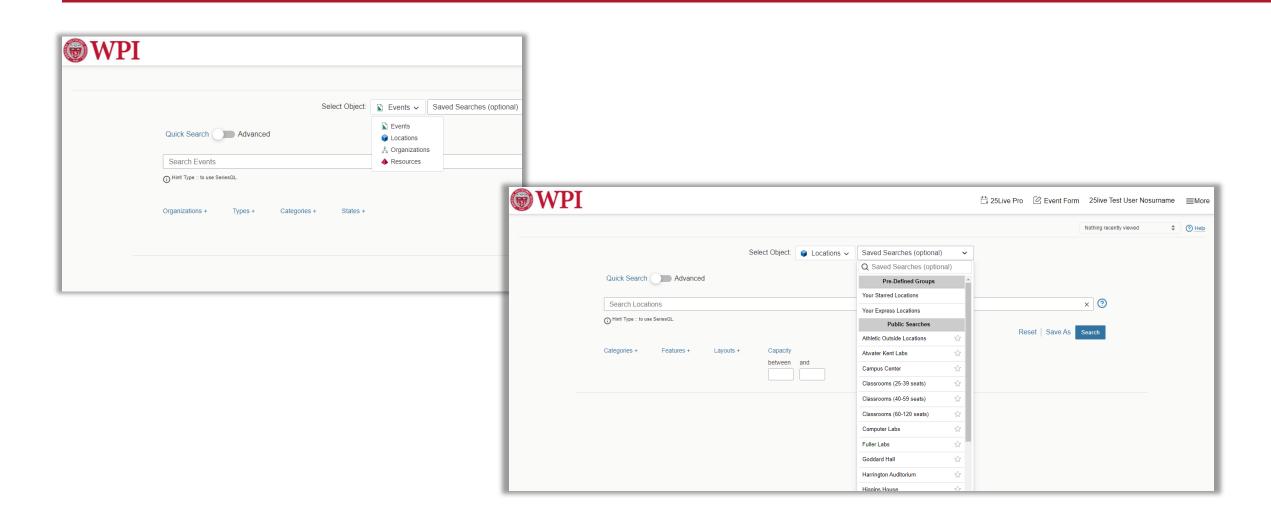
# **Navigating 25Live**



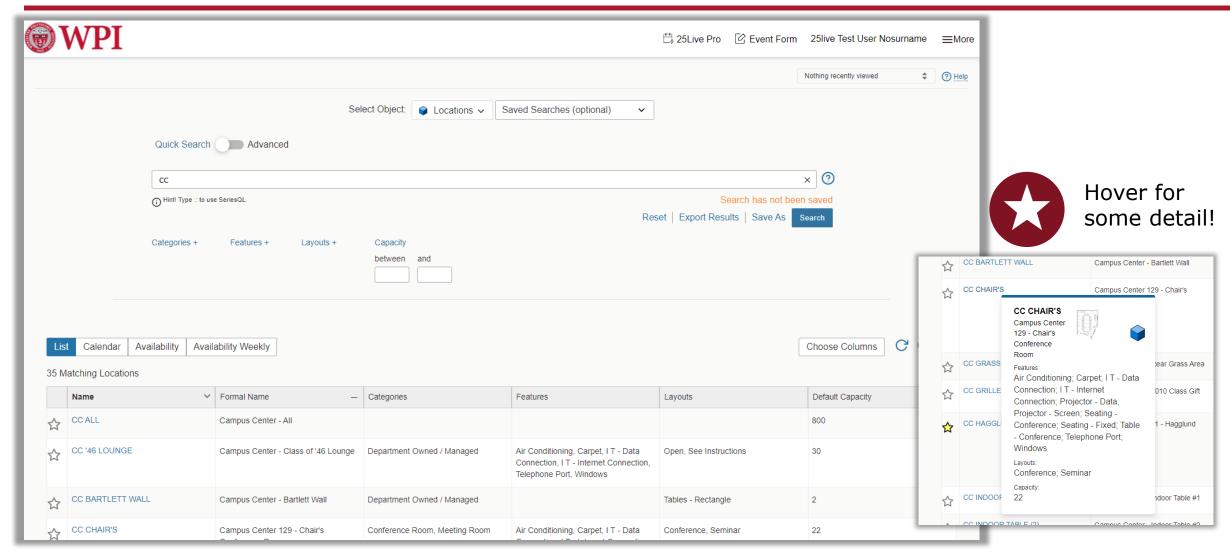
#### **Dashboard**



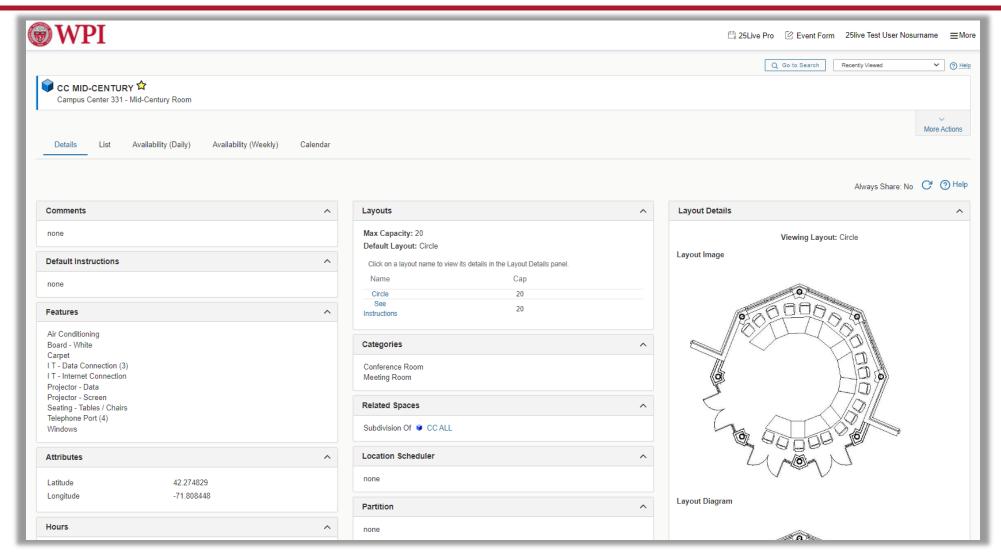
#### **Searches**



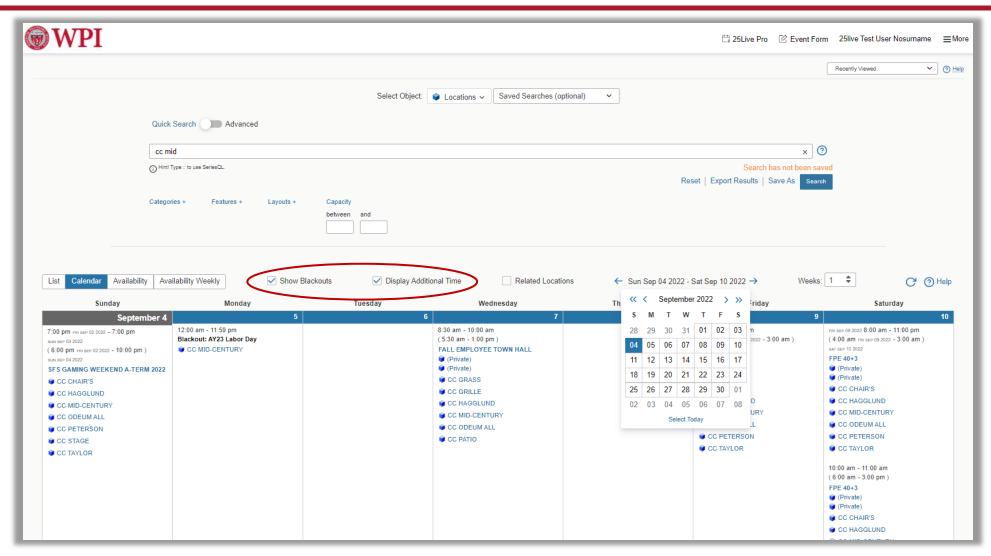
## Searches, cont.



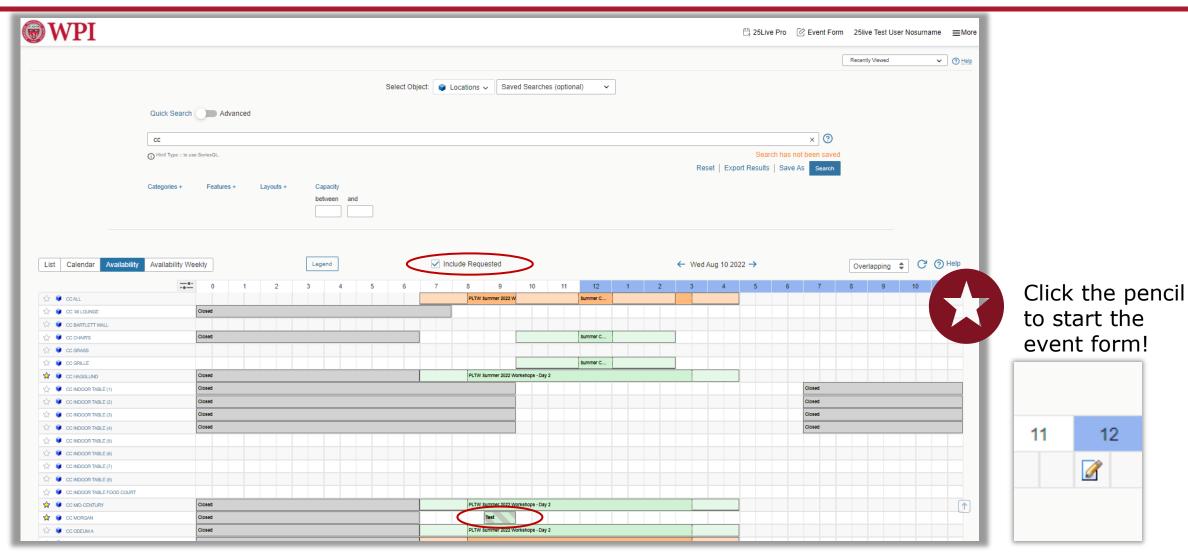
#### **Location Details**



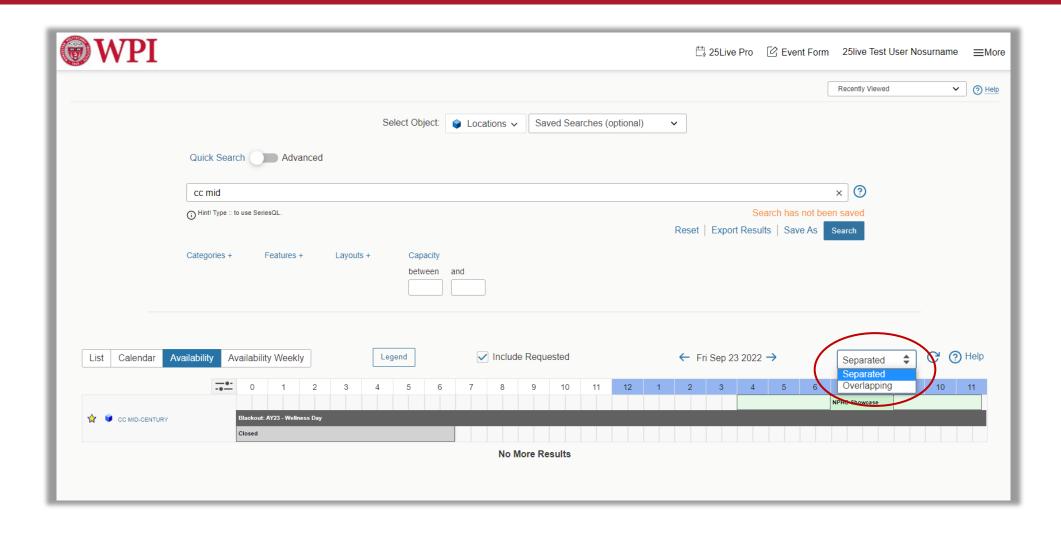
#### **Calendar View**



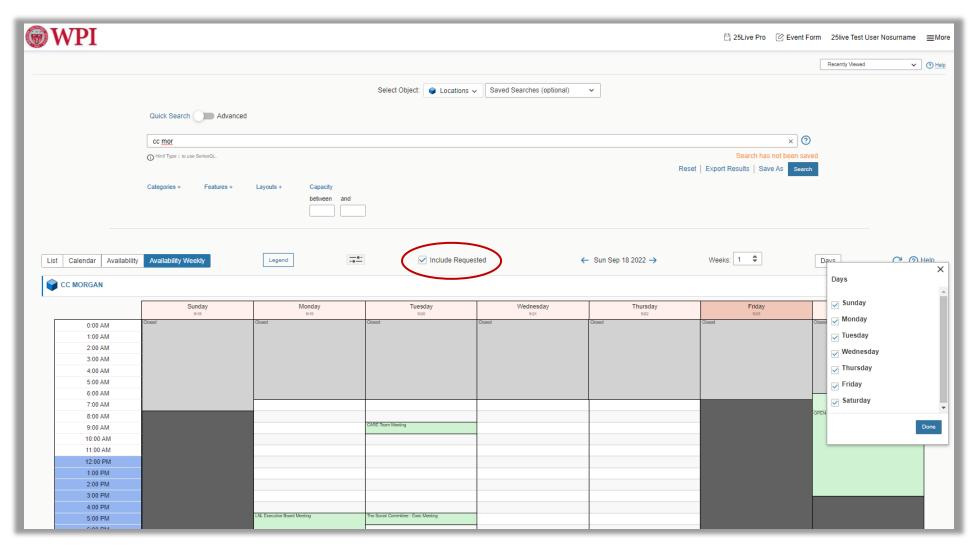
# **Availability View**



# **Availability View, cont.**



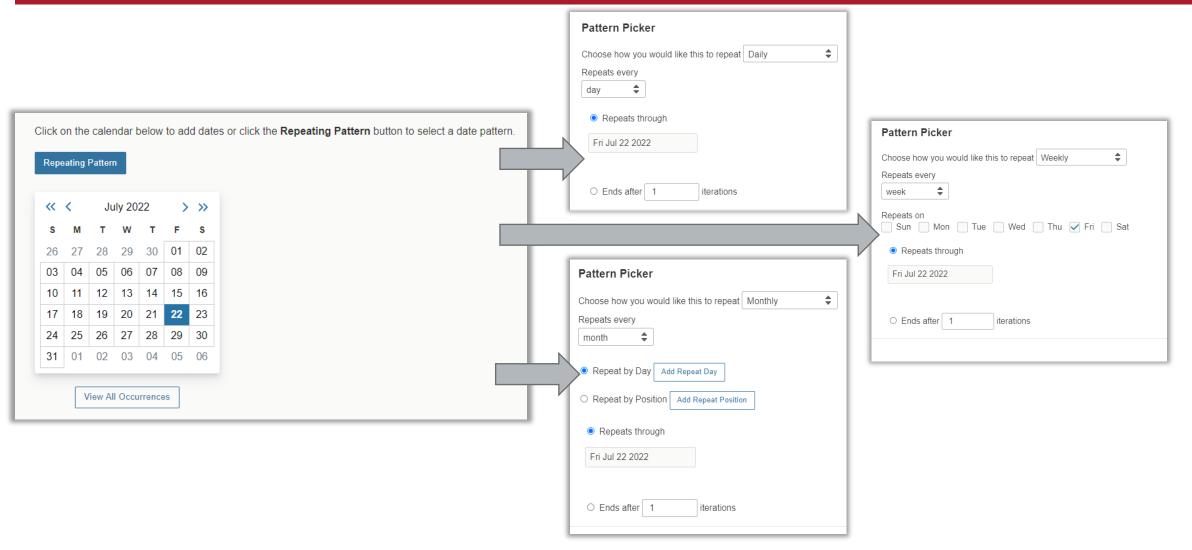
# **Availability Weekly View**



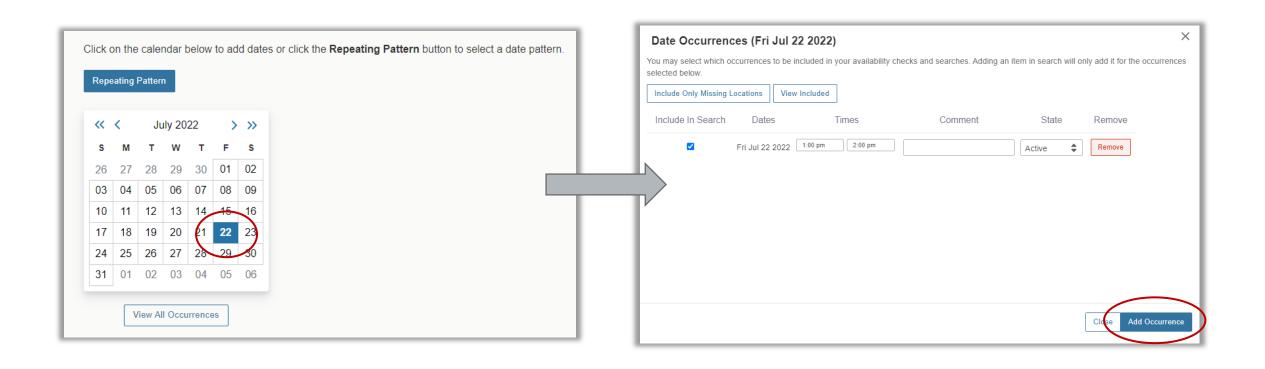
# **Tips and Tricks**



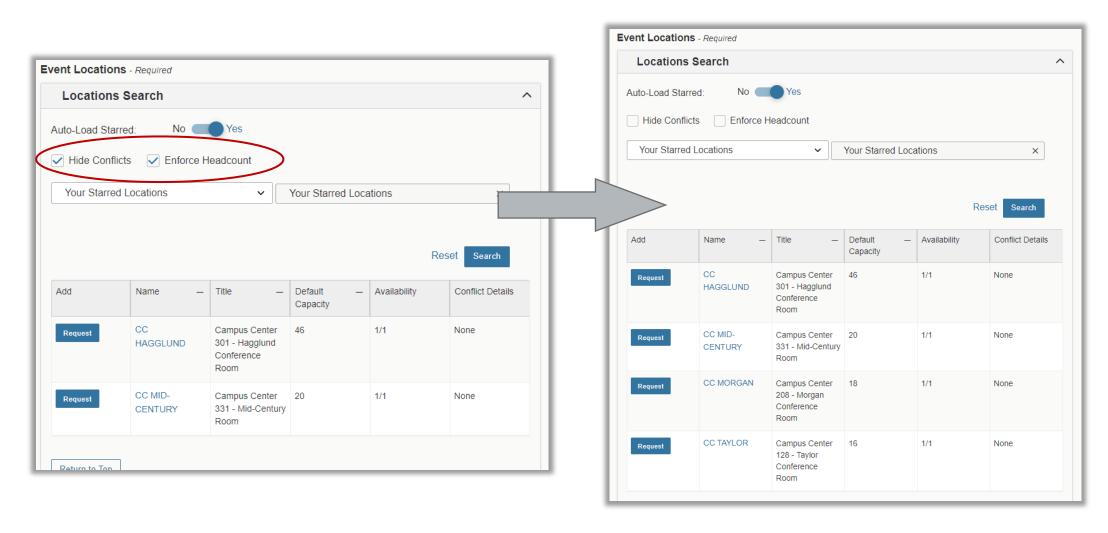
# **Putting Multiple Occurrences on One Request**



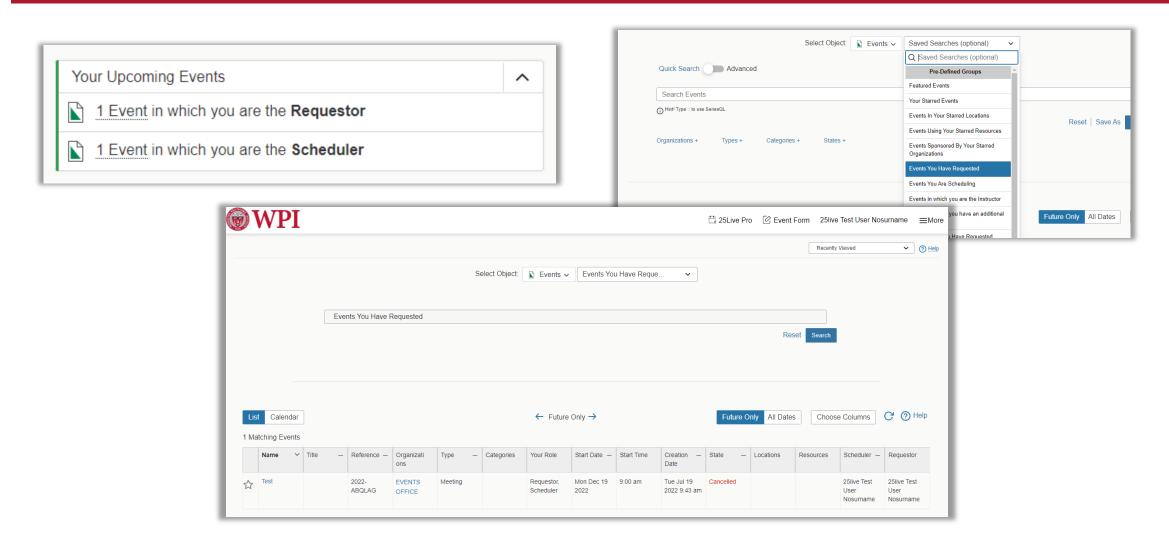
# **Putting Multiple Occurrences in One Day**



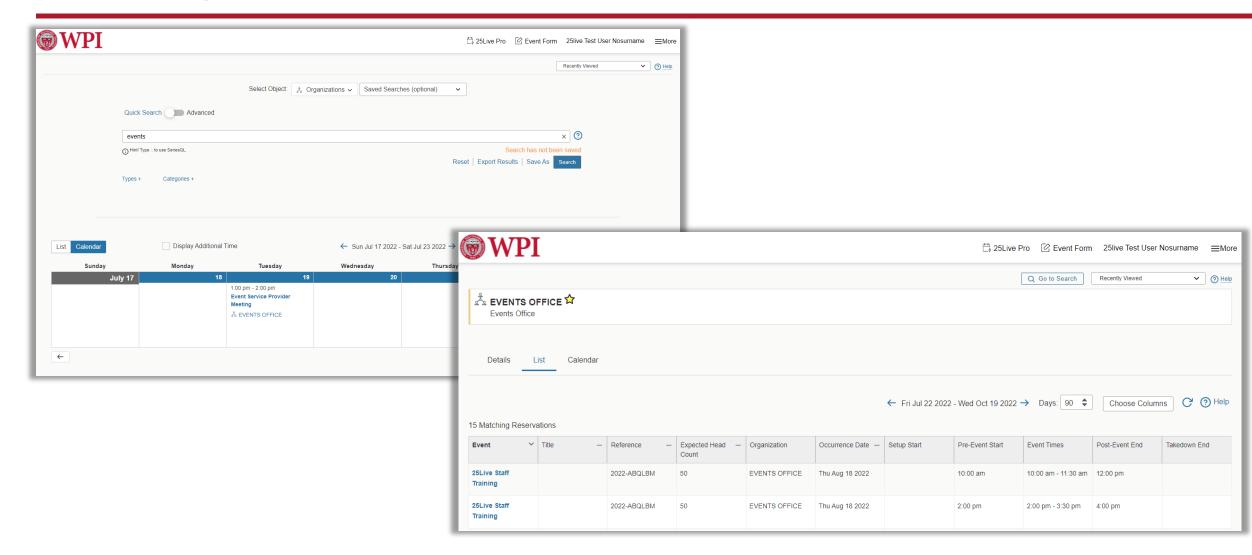
#### **Event Form Location Search**



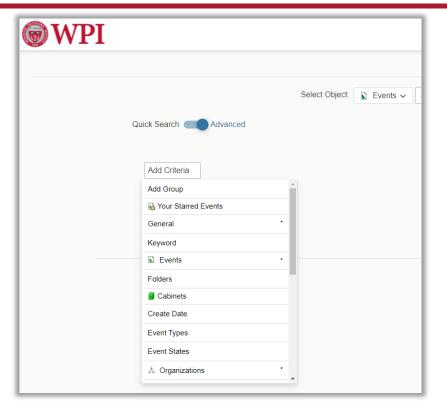
# Finding Events You've Submitted

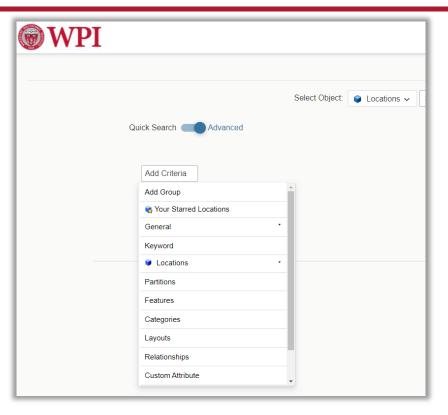


# **Finding Events Your Group Has Submitted**



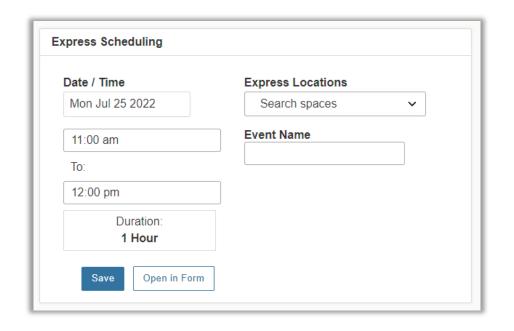
#### **Advanced Searches**





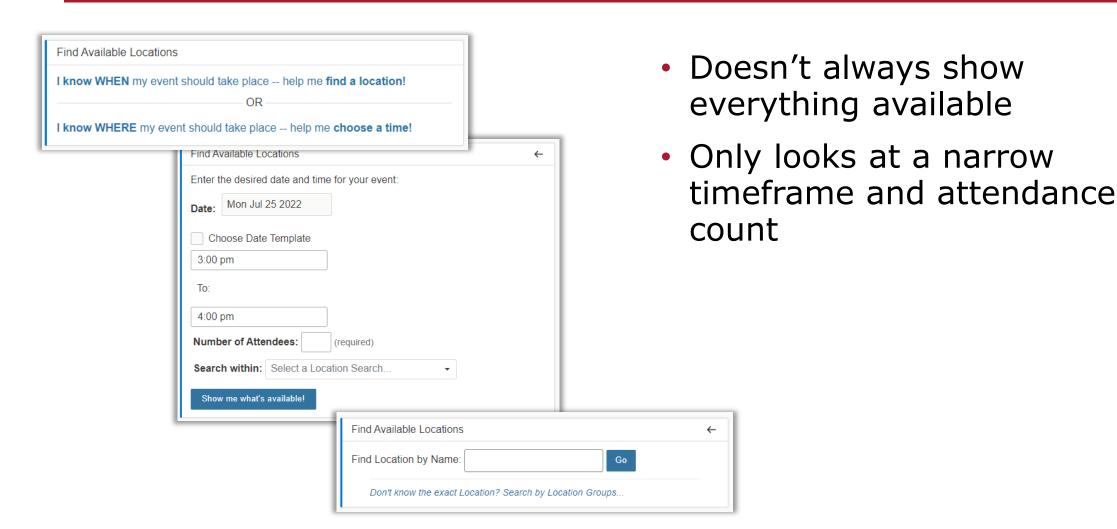
- More specific than just "starred" locations
- Combine searches for efficiency

# **Express Scheduling**



- Designed for spaces that never need any setup/support
- Requests auto-confirm
- Only applicable to certain locations around campus
  - Hoteling offices
  - Some lab spaces outside of classes

# I Know WHEN/WHERE My Event...



#### **Dark Mode**

