

Minutes of FAP Meeting #15 AY2020-21

November 18, 2020

4:30 PM – 5:30 PM

Meeting Held Electronically via ZOOM

Members in Attendance: Joseph Fehribach (FAP Chair), George Pins (RPC Representative), Mike Radzicki (FBC Chair), David Spanagel (FAP Secretary), Kris Sullivan (Associate Vice President for Academic Affairs)

Absent: Jeff Solomon (Executive Vice President/CFO)

Guests: Veronica Brandstrader (Change Management & Training Manager for Information Technology), Patty Patria (VP for Information Technology/CIO)

Call to Order. Chair Fehribach called the 15th FAP meeting of the year to order at 4:37 PM.

- 1) **Workday Student.** Change Management Trainer Brandstrader shared a set of slides that she had prepared in advance to orient FAP members to the ongoing work of transitioning from Banner to Workday Student in a series of phases over the coming months. She then took us inside a working model of the software to examine what the instructor interface may look like, noting that the system is still undergoing testing and development with groups of students and faculty volunteers.
 - a) FAP members were generally impressed with the new system's capabilities. It will be possible, for example, to create custom reports that assist advisors and students searching for open seats in courses, according to "schedule fit" or other keyword criteria. Reporting of grades will be more streamlined/instantaneous, and even the implementation of grade changes will be simpler for instructors.
 - b) Under the "Academic Progress" tab, FAP members noted how misleading/unhelpful the most prominent pie graph graphics feature appears to be (a defect which other volunteer user/testers have also called attention to, which the vendor evidently cannot be removed or modified, so instead some explanatory text may have to be inserted to mitigate any confusion).
 - c) Preservation of Banner's archived course data was assured, and continuation of the existing College Scheduler tool will be supported. Banner's access policies will also be carried over to the new system to preserve appropriate security of student records.

- d) Brandstrader asked for suggestions of other issues important to FAP members, which she can investigate further. One asked about being able to control the visibility of Advisors' notes (various privacy settings)? Another asked whether Workday Student could be configured to register and store other kinds of key documents of student progress, such as when a graduate student passes a qualifying exam, or the inclusion of major project or dissertation abstracts?
- 2) **Other Workday Issues.** CIO Patria noted that the development of Workday Student has benefited from a longer lead time, as compared with the time pressure that accompanied the introduction of Workday to our human resources, financial record-keeping, and administrative systems. Knowing that some staff and faculty concerns have persisted in the wake of that transformation, she welcomed communications of any new or recurrent specific issues that anyone is finding to be difficult with Workday in general.
- a) One FAP member related his frustrating experiences with the Multi-Factor Authentication process that requires timely communication with and access to his cell telephone. CIO Patria noted that some of our overseas project center faculty have found it more convenient to be provided with a dedicated hardware token. Anyone interested in obtaining such a token should contact IT services.
- 3) **Approval of Minutes.** CFO Solomon alerted Prof. Spanagel about one typographical error prior to the meeting. Professor Radzicki moved and Professor Pins seconded a motion to approve the minutes of the November 11th FAP meeting (with that one correction). The motion passed unanimously.
- 4) **Adjournment.** The meeting was adjourned at 5:33 PM.

Respectfully submitted,

David Spanagel

FAP Secretary